

MySISWA



RETURN POLICY

Version 1.1

Owner and Data Controller

MySiswaPlace is a product fully owned by **Ministry of Higher Education Malaysia** and is developed by **Cubixi Worldwide (M) Sdn Bhd**.

Office Address : Jalan P5/6, Presint 5, 62200 Putrajaya, Wilayah Persekutuan Putrajaya

Owner contact email: hello@mysiswaplace.my

MySiswaPlace ("**MySiswaPlace**" the "**Company**," "**we**," "**us**," and "**our**,") are committed to providing a positive user experience. If you are not satisfied with any service or product obtained through our platform, we offer a return policy subject to the following conditions.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Services. By accessing or using our Services, you agree to this return policy. This policy may change from time to time, your continued use of our Services after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

Please note that all sales are final, and we operate a strict no return policy. By making a purchase, you agree to accept the products as-is, without the option for return or exchange. We recommend reviewing all product details carefully before completing your purchase.

I. Exceptions

Under our no return policy, returns and exchanges are not permitted under any circumstances. However, in the unlikely event that a product arrives damaged due to a manufacturing defect or shipping error, please contact our customer service team within 7 days of receiving your order. Our team will review the situation on a case-by-case basis to determine if any resolution is available.

II. Order Cancellations

Orders cannot be canceled once they have been processed. Please ensure your order details are correct before finalizing your purchase.

III. Agreement

By completing a purchase, you acknowledge and agree to the terms of this no return policy.

IV. Contact Us

If you have any questions about this **Return Policy** or need assistance with a return, please contact our support team at hello@mysiswaplace.my. We are here to help resolve any issues and ensure a smooth return process.